

2 Year Guarantee

This guarantee applies to our TVS ABSorb Panels – products supplied directly through TVS Group only.

We guarantee that these products will be free from manufacturing defects when supplied in accordance with our recommended guidelines and will remain fit for use.

TVS ABSorb Panels are guaranteed for 2 years from the date of delivery and/or installation, provided that the following conditions are met:-

Conditions Of Guarantee

1. Prior to installation, products must be stored in dry conditions at all times and must be protected from intense UV light.
2. Products must be used strictly in accordance with our specifications and technical data.
3. Installation must be completed in accordance with our installation guidelines.
4. Once installed, products must remain properly maintained and not be removed from the wall area.
5. Products must not receive any loads on top of the panels when installed.
6. Remedial works must not be undertaken without prior agreement, in writing from TVS Group.
7. Product failures must be reported to us immediately. We must be given as much information, particulars, facilities and assistance we require to investigate the claim.

Liability

This guarantee is strictly limited to the cost of replacement material only.

This guarantee does not cover consequential loss, direct or indirect, including but not limited to wasted time, expenditure, loss of use, material, profit, revenue, expected good will or savings.

Best Regards,



Paul Stringer
Sales Director – Interior Acoustics